Hamstel Infant School & Nursery

Principal: Mr S Roche

CEO - Mrs C. Woolf

Thursday, November 19, 2026

Dear Parents and Carers,

Every day in school matters. Regular attendance supports children's learning, wellbeing and friendships, helping them to make the most of every opportunity school provides.

We encourage all parents and carers to check their child's attendance regularly through **Arbor**. This allows you to see your child's current attendance percentage and understand how much learning time may have been missed.

Attendance Bands

The Department for Education uses attendance bands to help schools and families understand attendance levels. By checking Arbor, you can see your child's current attendance percentage and identify which band they fall into.

The attendance bands are:



Attendance between 90-95%

Children whose attendance falls within these bands may be at risk of becoming persistently absent.

Missing even one day of school every fortnight can have a significant impact on learning over time.

We will work closely with families to understand any barriers to attendance and provide support to help improve attendance before it becomes a wider concern.

Attendance below 90%

A child whose attendance falls below **90%** is classed as **persistently absent**, meaning they are missing a significant amount of learning over the school year.

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How to Check Attendance on Arbor

1. Open the **Arbor Parent App** or Parent Portal.
2. Select your child, on the right-hand side you will see their current attendance percentage.
3. Compare your child's attendance percentage to the ladder on this communication to see which attendance band they are currently in.
4. You can view your child's attendance history under **Quick Actions,** use the drop-down and tap **Attendance** from the menu. There are two further options to view: a summary and also attendance marks by date.

By checking Arbor regularly, you can monitor attendance throughout the year and work with us to ensure your child attends school as often as possible.

If you have any concerns about your child's attendance, please contact the school. We are always happy to offer support.

Thank you for your continued partnership in helping your child attend, achieve and thrive.

Kind regards,

Scott Roche
Principal